

LINN LATT OO

Cloud/DevOps Engineer | AWS Community Builder |
Designing Secure, Scalable Cloud Solutions |
AWS, Terraform, GitHub Certified



Profile

Passionate Cloud/Devops Engineer with hands on experience on Cloud infrastructure, automation and CI/CD pipelines. Expert on designing, deploying and optimizing scalable cloud solutions with improved operational efficiency and reliability. Proficient in troubleshooting and resolving technical issues with cross functional teams to ensure smooth development and deployment workflows. Proactive problem-solver with solid foundation in cloud technologies and willingness to learn new technology continuously.

Contact

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Suan Luang, Bangkok, 10250

Education

**Bachelor of Science (Hons) in
Computer Networks**
Liverpool John Moores University
Jan 2024 – Dec 2024
**Higher National Diploma in
Infrastructure and Networks**
Auston Institute of Management
Nov 2022 – Dec 2023

Personal Information

BOD : 27 June 2001
Passport No. : MI680xxx
Nationality : Myanmar
Availability : 2 -4 Weeks
Expected Salary: Negotiable

Language

✓ English (Intermediate)
✓ Burmese (Native)

Work Experience

Protocol Solutions Co., Ltd. | Yangon, Myanmar (Remote)
Platform Engineer | Nov 2024 - Present

- Design, implement, and maintain secure, scalable, and cost-effective cloud infrastructure on various cloud environments
- Apply best practices to optimize cloud environments for performance and security
- Automate infrastructure provisioning, configuration management, and deployments to streamline operations
- Manage CI/CD pipelines using tools like GitLab, GitHub, and AWS Code Pipeline for efficient development workflows
- Collaborate with development teams to integrate and enhance DevOps practices
- Provide expert troubleshooting support for cloud platform issues and automation tool integration
- Continuously assess and improve platform performance, reliability, and scalability

Protocol Solutions Co., Ltd. | Yangon, Myanmar
Cloud Support Engineer | May 2024 - Oct 2024

- Oversaw and optimized cloud infrastructure for maximum reliability and performance
- Troubleshoot and resolved technical issues in cloud services (networking, storage, compute)
- Assisted with deploying and configuring cloud services to meet client needs
- Ensured timely application of updates and patches to maintain performance and security standards
- Analyzed usage trends and forecasted capacity requirements to optimize resource allocation and reduce costs

Technical Skills

- **Cloud Platforms:** AWS (Amazon Web Services), Microsoft Azure Fundamentals
- **Infrastructure as Code (IaC):** AWS CloudFormation, Terraform
- **CI/CD Tools:** AWS CodePipeline, GitHub Actions, GitLab CI/CD
- **Containerization:** Docker, Kubernetes Fundamentals
- **Operating Systems:** Linux
- **Version Control:** Git, GitHub, GitLab

Soft Skills

- Responsibility
- Collaboration
- Flexible Attitude
- Problem Solving
- Handle in any Deadlines
- Hardworking
- Fast Learning

Certification

- AWS Certified Solutions Architect Associate
- HashiCorp Certified Terraform Associate
- AWS Certified Cloud Practitioner
- GitHub Foundations

Work Experience

Protocol Solutions Co., Ltd.

| Yangon, Myanmar

Cloud Support Associate

| Jan 2024 - Apr 2024

- Troubleshoot and resolved cloud-related technical issues to ensure system uptime
- Monitored cloud systems for performance, availability, and health metrics
- Assisted with setting up, configuring, and scaling cloud resources
- Generated performance and usage reports for internal and client-facing needs

Protocol Solutions Co., Ltd.

| Yangon, Myanmar

Cloud Technical Intern

| Oct 2023 - Dec 2023

- Gained hands-on experience with cloud services through collaboration with senior engineers
- Contributed to monitoring cloud environments for optimal performance and uptime
- Supported various cloud-related projects to enhance system functionality and customer support

Summary

To obtain a position that utilizes my educational background, experience and wish to upgrade my Cloud and DevOps Skills in your company. I do certify that above statements are true and correct for the best of my knowledge.

Thank you for your attention. I am looking forward to hearing a kindly response from you soon.

Best Regards,

Linn Latt Oo

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